



## **SANDPOINT SHARKS SWIM CLUB GRIEVANCE POLICY AND PROCEDURES**

### **Grievance Policy and Procedures**

Sandpoint Sharks Swim Club (SSSC) swimming expects excellence from its employees, coaches, Club leadership, parents, and swimmers. Nobody is perfect, however, and at times undesirable circumstances, situations, and behaviors happen. But because of SSSC commitment to excellence and safety, individuals or groups must be held accountable for behaviors, words, and actions that do not represent the values and conduct expected from USA Swimming and SSSC members.

The SSSC Grievance Procedures give swimmers, parents, coaches, and employees a way to address and report grievances in a productive, systematic way that allows the appropriate parties to investigate and intervene and take disciplinary action when needed.

### **TYPES OF GRIEVANCES**

1. Swimmer conduct
2. Assistant or Age Group Coach Conduct
3. Head Coach Conduct
4. Employee Conduct (non-swim team employees)
5. USA Swim Official or swim team parent conduct

### **HOW GRIEVANCES WILL BE HANDLED**

The Coaches and Board of Directors have the authority to impose penalties for infractions of the SSSC Athlete Code of Conduct or any behavior(s) they deem not conducive to the best interests of the Club or other swimmers. Consequences are at the sole discretion of the Coaches and/or SSSC Team and may include, but aren't limited to, verbal warnings, dismissal from practice, contacting parents, and expulsion. USA Swimming and local law enforcement (if applicable) will be contacted within 24 hours if a swimmer violates the USA Swimming Code of Conduct, Athlete Protection Policy, or local laws.

1. **Gathering Information:** The appropriate individuals will reach out to the person who filed the grievance and the person against whom the grievance is being filed to ask questions about what happened. Other witnesses may be contacted for more information, as well.
2. **Assessing Behavior:** The behavior of the person(s) against which the grievance was brought will be assessed using Club policies and facility rules, USA Swimming Code of Conduct, USA Swimming Safe Sport policies, and applicable local and state laws.

**3. Consequences Will be Given and Disciplinary Action Will be Taken if Appropriate.** These consequences and disciplinary actions will be decided using the following general guidelines:

- a. Nature of the misconduct
- b. Severity of the misconduct
- c. Prior disciplinary actions against swimmer
- d. Adverse effect of the misconduct on other swimmers
- e. Application of the Code of Conduct

**WHOM TO NOTIFY OF A GRIEVANCE (The Grievance Chain-of-Command)**

**Regarding the Conduct of a Swimmer-**Contact the swimmer's coach

Should a parent or swimmer feel another swimmer's conduct is inappropriate or violates the Athlete Code of Conduct, the parent/swimmer should discuss these concerns with the coach of the swimmer responsible for the violation (Responsible Coach). This complaint should be made in person or in writing.

**Regarding the Conduct of an Assistant or Age Group Coach-** Contact the Head Coach

Should a parent or swimmer feel an Assistant or Age Group Coach's conduct is inappropriate or in violation of any Club policies or procedures, the parent/swimmer should notify the Head Coach of this violation. This complaint should be made in person or in writing.

**Regarding Conduct of Head Coach –** Notify the SSSC Board President

Should a parent or swimmer feel the Head Coach's conduct is inappropriate or violates any Club policies or procedures, the parent/swimmer should notify the SSSC Board President of this violation. This complaint should be made in person or in writing. If the President is not immediately available, this complaint may be presented to any member of the SSSC Board of Directors with notification made in writing to the President. This complaint will be subject to review and discussion by the SSSC Board President and Board of Directors.

**Regarding Employee (non-swim team) Conduct- Notify the SSSC Board President and Head Coach in writing**

Should a parent or swimmer feel a non-swim team SSSC employee's conduct is inappropriate or violates any Club policies or procedures, the parent/swimmer should notify the President of the Board or Head Coach of this violation. This complaint should be made in person or in writing. If the President is not immediately available, this complaint may be presented to the Head Coach, with notification made in writing to the President. This complaint will be subject to review and discussion by the SSSC Board President, Board of Directors and Head Coach.

**Regarding Board of Director Member Conduct- Notify the SSSC Board President and Head Coach**

Should a parent or swimmer feel a Director's conduct is inappropriate or violates any Club policies or procedures, the parent/swimmer should notify the Head Coach and Board President of this violation in person or in writing. If the Board President is the Director whose conduct is in question, the Board Secretary should be notified in writing or in person instead of the Board President. This complaint will be reviewed and discussed by the Board of Directors and Head Coach.

#### **Regarding Parent or Swim Official Conduct-Notify the Head Coach or any Board Member**

Should a parent or swimmer feel another SSSC parent's conduct is inappropriate or violates any Club policies or procedures, the parent/swimmer should notify the Head Coach and Board President of this violation in person or in writing. This complaint will be reviewed and discussed by the Board President, Board of Directors and Head Coach.

#### **Regarding Safe Sport Concerns**

If your concern relates to inappropriate behavior or activity that includes, but is not limited to, the following:

- Criminal Activity
- Use, sale or distribution of illegal drugs
- Physical Abuse
- Inappropriate touching
- Coaches sharing hotel rooms with athletes
- Rubdowns or Massages performed by coaches
- Pictures and/or videos taken in locker rooms or changing areas
- Violations of USA Swimming's Minor Athlete Abuse Prevention Policy (MAAPP)

Please report the incident immediately to Safe Sport. You may contact:

SSSC Safe Sport Coordinator Bobi Bamer: [bobi\\_bamer@msn.com](mailto:bobi_bamer@msn.com)

USA Swimming SafeSport Director Liz Hahn: [ehahn@usaswimming.org](mailto:ehahn@usaswimming.org)

Anonymous reporting can be completed at 1-833-587-7233 or <https://uscenterforsafesport.org/report-a-concern/>.

If your concern relates to sexual misconduct, sexual harassment, or sexually explicit communication through any media, please contact the U.S. Center for SafeSport to make a report immediately. You can report your concern online or call 833-587-7233. More information can be found at [www.uscenterforsafesport.org](http://www.uscenterforsafesport.org)

Certain people are REQUIRED to report misconduct, and information on mandatory reporting requirements can be found at <https://uscenterforsafesport.org/report-a-concern/>. If you need guidance, please contact our SafeSport Coordinator, Bobi Bamer: [bobi\\_bamer@msn.com](mailto:bobi_bamer@msn.com)

## **APPEALS PROCEDURE**

Any initial conduct review and disciplinary action will be the responsibility of the initial person(s) responsible for officially receiving said grievance (see “to whom to report” above). A decision, and/or disciplinary action, will be issued as soon as reasonably possible.

If a Parent/Swimmer who registers the complaint with an Assistant or Age Group Coach feels the disciplinary action is insufficient or unsatisfactorily resolves the issue, or if the responsible coach fails to address the parent/swimmer’s concerns in a timely manner, the parent/swimmer may appeal the decision to the Head Coach, in writing, within 7 days of the initial complaint. A decision and/or disciplinary action will be issued by the Head Coach as soon as reasonably possible.

If the parent/swimmer who registers the complaint appeals the Responsible Coach’s conduct review and/or disciplinary action to the Head Coach and feels the Head Coach’s decision/disciplinary action is insufficient or unsatisfactorily resolves the issue, or if the Head Coach fails to address the parent/swimmer’s concerns in a timely manner, the parent/swimmer may request that the Board of Directors review all disciplinary actions and any appeals to the Head Coach up to that point. The decision of the Board of directors regarding any complaint, and any resulting disciplinary action, is final.